



FAQs regarding TECOM



Q) Can the registered candidate log-in through multiple devices through the webinar link?

- The registered candidate can log –in through single device only.
- Log-in through multiple devices is disabled through the same webinar link.
- The participants will not be able to share the webinar link with anyone as log in though multiple users of the same webinar link is disabled.

Q) I am unable to join the whatsapp group of TECOM after successful payment. Please help.

Step 1: Please register again through the same registration link with the same phone number and registration details as before.

Step 2: You will be redirected to the whatsapp group link after filling the registration details. (Payment page will not appear as payment has already been done). Please refer to the image attached.

Step 3: Please click “ok” and you will be redirected to the whatsapp group.

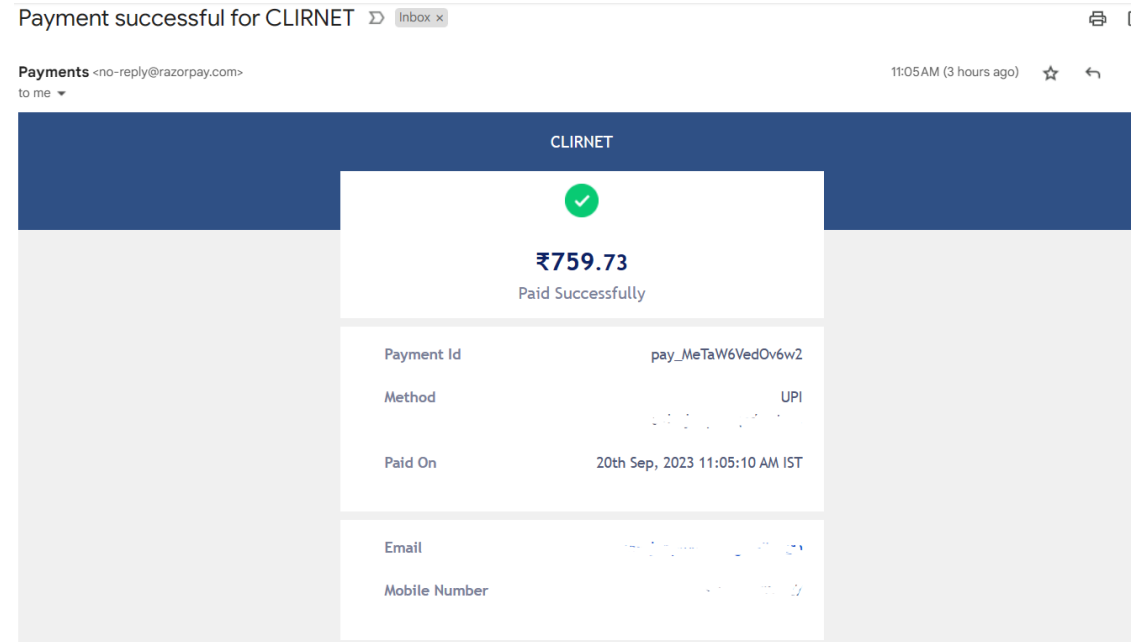
The image shows a screenshot of the TECOM IV 2023 registration page. On the left, the page header includes the TECOM logo and the text "(National level Online Practical Exams of Community Medicine)" and "www.theessentialscfm.com". Below this, there are two bullet points describing the exam: "The Essentials of Community Medicine (TECOM), Editorial board is organizing the 4th online practical examination for the postgraduate students of Community Medicine from 18th Oct to 21st Oct 2023." and "The online practical examination cum revision course will include long case discussion, Family case discussion, short case discussion, Pedagogy, OSCE, Spotters and Grand Viva." A "Salient Features" section lists five points: 1. The exams will be held in online mode (Zoom platform). 2. Real time experience of final MD/DNB Community medicine exams. 3. Senior faculties and HODs with previous examiner experience. 4. Post exam queries discussion on whatsapp group for 3 days. 5. Bonus lecture on "Rapid exam revision strategy by Maj (Dr.) Suraj Kapoor". Below this is a "Last Dates of Registration" section: "Early Bird Registration by 10th Oct, 23." and "Last date of registration by 15th Oct, 23." On the right, the page header includes the CLIRNET logo and the text "Welcome to TECOM IV 2023". Below this, there is a date and time display: "Wed, 18 Oct 23" and "6:00 PM IST-8:30 PM IST". A digital clock shows "28 03 56 01" with labels "Day(s)", "Hour(s)", "Minute(s)", and "Second(s)". A "Register Now" button is present. Below the button, there is a disclaimer: "This content is for use by Healthcare Professionals (HCP) only. HCP are advised to use independent clinical judgement and/or discretion before using the information." The registration form includes fields for "IN - +91" and "Mobile No.*", "Dr." and "Name*", "Email*", "Gender" (with "Male" selected), "Age*", and "Name of the PG College*". A pink overlay box with a white border is positioned over the registration form, containing the text: "Thank you for registering. Please click on the link to join the WhatsApp Group." followed by a WhatsApp link: "https://chat.whatsapp.com/...", a WhatsApp icon, and a green "OK" button.

Q) The final payment status is appearing as pending but amount has been deducted. Please help.

- The server will be down and hence the payment will take some time to reflect on the server. Please wait for 3-5 days until the issue is cleared.
- Please save your transaction details of the successful payment for reference.
- Please share the transaction details @theessentialsofcbm@gmail.com.
- You can also contact @8074220727

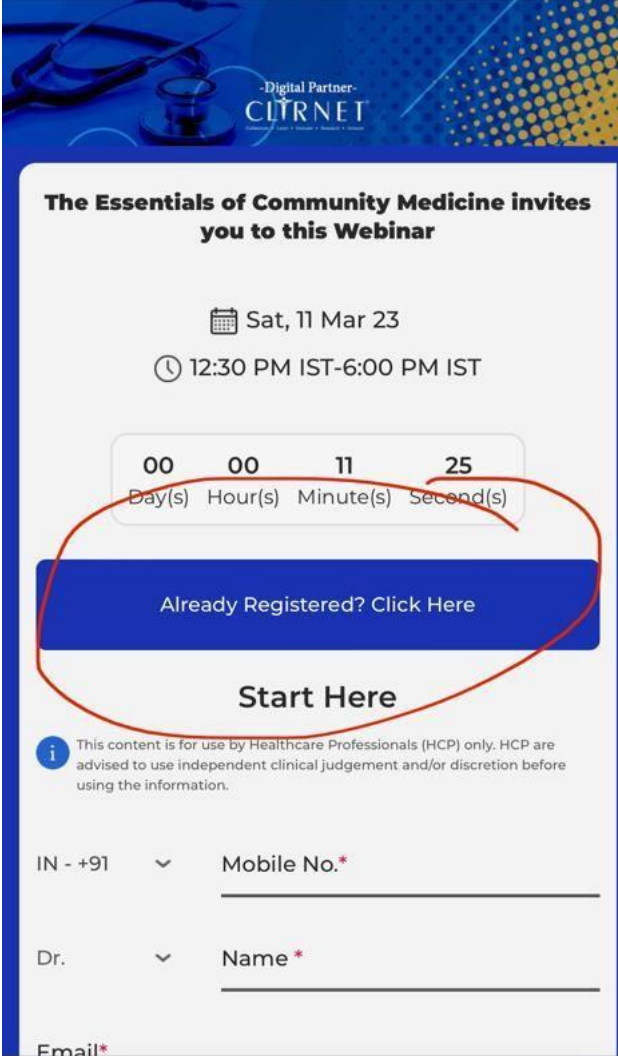
Q)The registration is successful, but confirmation has not been received yet. Please help.

- The confirmation regarding the successful payment will be sent by mail and txt message both.
- Please check your updates section or spam section in mail inbox.
- Reference screenshot of same has been attached.
- If you have entered the whatsapp group after successful payment, that can be taken as the confirmation as well.



Q) The option “Already registered” is not appearing on the registration page. Please help.

- The option “Already registered” will only appear 20 mins before the start of the event. It will be non deactivated until then.
- Please click on the option “Already registered” before the event.
- Please use the same phone number and registration details.



The Essentials of Community Medicine invites you to this Webinar

Sat, 11 Mar 23
12:30 PM IST-6:00 PM IST

00 00 11 25
Day(s) Hour(s) Minute(s) Second(s)

Already Registered? Click Here

Start Here

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IN - +91 Mobile No.*

Dr. Name*

Email*

Detailed description: The image shows a registration page for a webinar. At the top, there is a header with a stethoscope and the text 'Digital Partner - CITRNET'. Below this, the webinar title 'The Essentials of Community Medicine invites you to this Webinar' is displayed. The date and time are listed as 'Sat, 11 Mar 23' and '12:30 PM IST-6:00 PM IST'. A countdown timer shows '00 00 11 25' with labels 'Day(s)', 'Hour(s)', 'Minute(s)', and 'Second(s)'. A blue button with the text 'Already Registered? Click Here' is circled in red. Below the button, there is a 'Start Here' section. A disclaimer in small text states: 'This content is for use by Healthcare Professionals (HCP) only. HCP are advised to use independent clinical judgement and/or discretion before using the information.' The registration form includes fields for 'Mobile No.*' (with a dropdown for 'IN - +91') and 'Name*' (with a dropdown for 'Dr.'). The 'Email*' field is partially visible at the bottom.

Q) I am unable to log in the zoom platform through the registration link. Please help.

- Please check the phone numbers again in the registration details. Please remove the “0” and “+91” in the phone numbers.
- Please check the email address. Use the same email address as in the registration details.
- Please check the internet connect speed during the log in process.
- Please change the device if possible if error still persists.